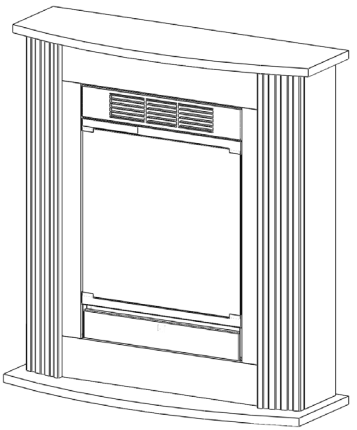
Dimplex®

Better solutions through innovation



Owner's Manual

Model
DFP15-1134NG
DFP15-1140E

IMPORTANT SAFETY INFORMATION: Always read this manual first before attempting to install or use this fireplace. For your safety, always comply with all warnings and safety instructions contained in this manual to prevent personal injury or property damage.

To view the full line of Dimplex products, please visit www.dimplex.com

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Always use a qualified technician or service agency to repair this fireplace.

! NOTE: Procedures and techniques that are considered important enough to emphasize.

CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, or death.

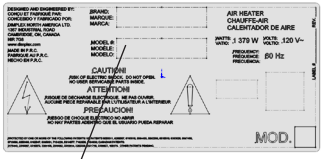
Welcome & Congratulations

Thank you and congratulations for choosing to purchase an electric fireplace from Dimplex, the world leader in electric fireplaces.

Please carefully read and save these instructions.

⚠ **CAUTION:** Read all instructions and warnings carefully before starting installation. Failure to follow these instructions may result in a possible electric shock, fire hazard and will void the warranty.

Please record your model and serial numbers below for future reference: model and serial numbers can be found on the Model and Serial Number Label of your fireplace.



Model Number Label

XXXXXXX XXX

Serial Number

STOP **NO NEED TO RETURN TO THE STORE**

Questions with operation or assembly? Require Parts Information? Product Under Manufacturer's Warranty?

Contact us at: **www.dimplex.com/customer_support**
For Troubleshooting and Technical Support

OR **Toll-Free 1-888-DIMPLEX** (1-888-346-7539)
Monday to Friday 8:00 a.m. to 4:30 p.m. EST
Please have your model number and product serial number ready. (See above)

⚠ IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

① Read all instructions before using this appliance.

② The heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. The trim around the heater outlet becomes hot during heater operation. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the unit.

⚠ **CAUTION**: High Temperature, keep electrical cord, drapery, and other furnishings at least 3FT (0.9m) from the front of the heater and away from the side and rear.

③ Extreme caution is necessary when any heater is used by or near children or invalids and whenever the unit is left operating and unattended.

④ Always unplug the fireplace when not in use.

⑤ Do not operate any unit with a damaged cord or plug, or if the heater has malfunctioned, or if the fireplace has been dropped or damaged in any manner. Return heater to authorized service facility for examination, electrical or mechanical adjustment or repair.

⑥ Do not use outdoors.

⑦ The fireplace is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.

⑧ Do not run the cord under carpeting. Do not cover crd with throw rugs, runners or the like. Arrange cord away from traffic area and where it will not be tripped over.

⑨ To disconnect the unit, turn the controls off, then remove the

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN
NO USER-SERVICEABLE PARTS INSIDE

⚠ IMPORTANT INSTRUCTIONS

plug from the outlet.

⑩ Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage to the heater.

⑪ To prevent a possible fire, do not block air intake or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.

⑫ All electrical heaters have hot and arching or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored or where the unit will be exposed to flammable vapours.

⑬ Do not modify the fireplace. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.

⑭ To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way. This heater is not intended for use with an extension cord. Plug the cord directly into an appropriate wall receptacle.

⑮ Do not burn wood or other materials in the fireplace.

⑯ Always use a certified electrician should new circuits or outlets be required.

⑰ Always use properly grounded, fused and polarized outlets.

⑱ Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.

⑲ When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

SAVE THESE INSTRUCTIONS

IMPORTANT INSTRUCTIONS

WARNING: Remote control contains small batteries. Keep away from children. If swallowed, seek medical attention immediately.

WARNING: Do not install battery backwards, charge, put in fire or mix with used or other battery types - may explode or leak causing injury.

NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

CAUTION: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions: (1) this device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTE: A 15amp, 120 volt alternating current (VAC) circuit is required. A dedicated circuit is preferred but not essential in all cases. A dedicated circuit will be required if, after installation, the circuit breaker trips or fuse blows on a regular basis when the heater is operating. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

WARNING: Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

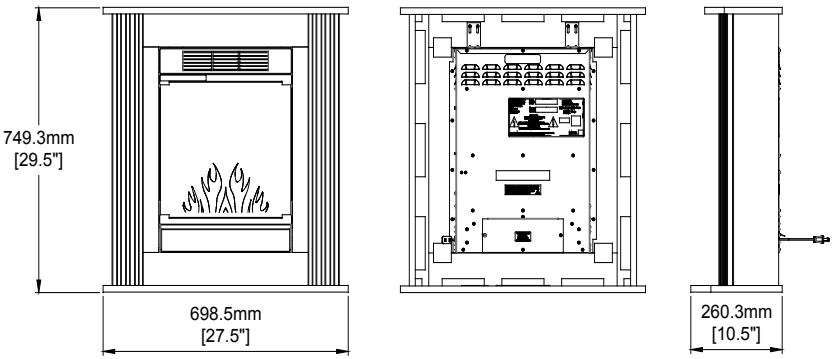
Quick Reference Guide

① The information regarding the model of your electric fireplace can be found on the label located on the back of the unit.

② If you have any technical questions or concerns regarding the operation of your electric fireplace, or require service contact customer service.

③ For dimensions of your fireplace, refer to Figure 1.

Figure 1



Fireplace Installation

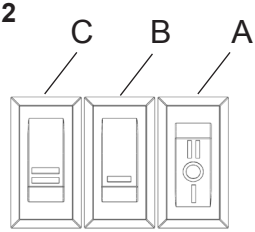
① After removing the firebox and mantel from shipping box ensure that all packaging material between mantel and firebox is removed.

② Make sure the unit's Main ON/OFF switch is switched OFF. (Refer to operation section)

③ Plug the unit directly into a 15 amp/ 120 VAC outlet.

☛ Operation

Figure 2



A - Three Position On/Off Switch

The power switch has two (2) On positions marked with " **I** " and " **II** ". The " **I** " position is for manual operation. In this position the built-in remote control is bypassed.

The " **II** " position is for operating the unit with the provided remote control. When in " **II** " position the unit is operated with the ON and OFF buttons of the remote control.

When the switch is in the center (" **O** ") position the unit is off.

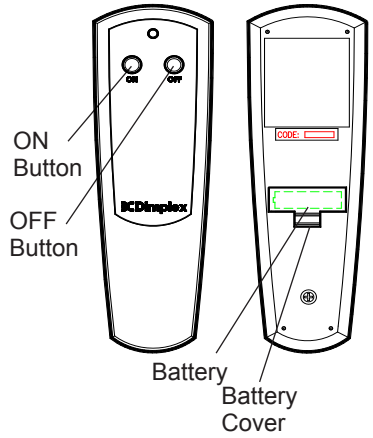
B - Low Heat On/Off Switch

The Low Heat On/Off Switch supplies power to the heater fan and the heater element. When the switch is in the ON position the heater operates on LOW.

C - High Heat Switch

The High Heat On/Off Switch supplies power to the heater fan and the heater element, when the switch is in the ON position the heater operates on HIGH. The B - Low Heat On/Off Switch must also be in the ON position for the high heat setting to operate.

Figure 3



⚠ **CAUTION**: If the unit continuously cuts out, unplug the unit and call customer service at 1-800-DIMPLEX.

Remote Control (Figure 3)

The fireplace is supplied with an integrated On/Off remote control, that is factory syncronized with the firebox.

To operate, push the ON button to turn fireplace on, push the OFF

☛ Operation - Remote (Optional)

button to turn the fireplace off. The amount of heat produced will be dependant on positioning of manual heat controls.

! **NOTE:** Ensure that the fireplace's On/Off switch is set to the remote control setting (" **II** " position).

Initialization/Reprogramming

Follow these steps for remote control initialization if required:

① Set the main power switch to OFF.

② Wait a minimum of five (5) seconds and set the 3 Position Switch to the Remote position (refer to Operation Section).

③ **Within** 10 seconds of re-acquiring power, press the ON button located on the remote control transmitter.

! **NOTE:** You will have only 10 seconds to perform this last step. Failure to do so will result in these steps needing to be followed again.

This will synchronize the remote control transmitter and receiver.

Battery Replacement

① Slide battery cover open on the hand held transmitter (Figure 3).

② Correctly install one (1) 12 Volt (A23) battery in the battery holder.

③ Close the battery cover.

Battery must be recycled or disposed of properly. Check with your Local Authority or Retailer for recycling advice in your area.

Maintenance

WARNING: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

WARNING: Any other maintenance should be performed by a authorized service representative.

Bulb Replacement

Allow at least five (5) minutes for light bulbs and heater to cool off before touching bulbs to avoid accidental burning of skin.

The bulb is located behind the back panel. To gain access to the bulb, the screws indicated in Figure 4 (4 screws) which secure the back panel, must be removed.

- Remove and slide out panel as indicated on Figure 4.
- Remove the defective lamp by unscrewing it as shown in Figure 5.
- Replace with a 60W E12 clear chandelier or candelabra. Take care not to over-tighten the bulb.
- Refit the back panel and secure with the screws.

Figure 4

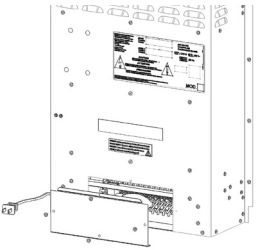
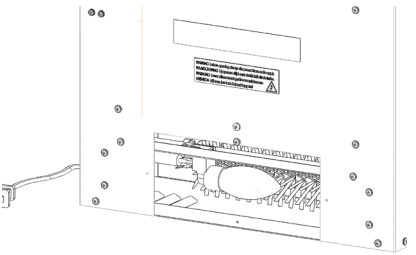


Figure 5



NOTE: When the unit is not in use, unplug the cord and neatly coil the cord and set it beside the unit.

Warranty

Products to which this limited warranty applies:

This limited warranty applies to the following models of your newly purchased Dimplex electric fireplace. This limited warranty applies only to purchases made in any province of Canada except for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) except for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

Products excluded from this limited warranty:

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

What this limited warranty covers and for how long:

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 12 months from the date of the first purchase of such product. The limited 12 month warranty period also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

What this limited warranty does not cover:

This limited warranty does not apply to products that have been repaired (except by Dimplex or

its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

What to do when your unit ceases to operate as described in this manual:

Defects must be brought to the attention of Dimplex Technical Service by contacting Dimplex North America Limited at 1-888-346-7539, or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

What Dimplex will do in the event of a defect:

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 90 day limited warranty period you have the following rights:

- Dimplex will in its sole discretion replace such defective part(s) without charge, or if part replacement proves not to be commercially practicable or cannot be timely made, Dimplex may, in lieu of replacing part(s) choose to replace the unit.
- This limited warranty does not entitle the purchaser to on-site or in-home services. On-site or in-home services may be performed at the purchaser's specific request and expense at Dimplex's then-current rates for such services.
- The purchaser is responsible for removal and transportation of such product or part (and any repaired or replacement product or part) to and from the authorized dealer's or service agent's place of business.
- Dimplex will not be responsible for, and the limited warranty services shall not include, any expense incurred for installation or removal of the product or part (or any replacement product or part) or

any labour or transportation costs. Such costs shall be the purchaser's responsibility.

What Dimplex and its dealers and service agents are also not responsible for:

IN NO EVENT WILL DIMPLEX, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF DIMPLEX OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL DIMPLEX, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

How State and Provincial law apply:

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.

Replacement Parts

Flicker Motor	2000220100RP
Flicker Rod	5902110100RP
Heater Assembly	2203530200RP
On/Off Switch	2800070700RP
Heater On/Off Switch	2800070900RP
High Heat On/Off Switch	2800071000RP
Cord Set	4100010700RP
Log Set	0440580100RP
Front Glass	5902080100RP
Mirror	5902090100RP

Models with Remote

3-Position On/Off Switch	2800071100RP
Remote Transmitter	3000370500RP
Remote Receiver	3000380200RP

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